



REGISTERED TO ISO 9001
FILE NUMBER A10277

Non-Contamination Declaration

In order for VLSI Standards, Inc. to provide quality products; that customers can utilize without fear of introducing contamination in the form of trace level elements into their fabrication facilities, we are requiring that all VLSI materials that have been opened, whether or not they have been used, to be free of contamination. If these materials are known, or suspected of having been in an environment where copper, cobalt, gold, silver, dopants, etc. may have come in contact with the material, regardless of how small an amount, VLSI cannot accept the material for return or recalibration services.

Please understand that there is much more to gain from following this policy than can be lost. It is in the industries best interest that we are requiring this disclosure. If you believe your material may be contaminated please do not attempt to return it. Contact VLSI for options and instructions.

What Does Product Integrity Mean?

VLSI Standards requires that the customer conduct a visual inspection of the standard before sending it back for recertification. The calibration area of the standard can be conveniently inspected by using the viewing system on the instrument for which the standard is used or with a laboratory microscope. To be accepted for recertification, the standard must meet the following requirements:

- ◆ *The standard should have its original physical integrity i.e., no broken, chipped, cracked or gross scratches, even if the calibration area might seem intact.*
- ◆ *The calibration area of the standard as defined by the application notes, should be free of any pits, scratches, chips, or cracks of any size.*
- ◆ *The standard should not have been in contact with, or treated with any chemicals that may alter its film composition or thickness (such as etchant, oxidants, corrosives or contaminants that cannot be removed).*
- ◆ *The standard should have no writing, ink, or labels of any kind on its surface.*
- ◆ *All standards must be sent in their original containers*

Important!

VLSI Standards will provide new substrate packaging for any standards not sent in their original containers. **There will be an additional \$100 charge per standard for items that are not returned to VLSI Standards in their original substrate containers.** This will cause a delay in the processing of your order if you do not include this charge on your purchase order and you do not have the standards original packaging.

Any physical damage to the calibration area will cause erroneous measurement results, and any deviation from the original physical integrity of the standard will render it "unsuitable for the intended use by the customer" as defined in the ISO 9000 family of standards.

Please see the next page for VLSI Standard's Non-Contamination Declaration. Please read, complete and sign this form and submit it with back to VLSI. Upon completion you will receive a valid Return Material Authorization Number from VLSI Standards.

VLSI Standards has instituted a rigid policy concerning incoming packages to our Receiving Department. Once you have received a valid RMA Number, we must ask that all packages be marked clearly and conspicuously with this number. Any package that is not clearly marked with the RMA Number may be subject to refusal by our Receiving personnel and will be returned to you immediately. This obviously would affect your quoted delivery time. Please make sure your packages are marked appropriately.



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Please read, complete and sign this form and submit it with all material being returned to VLSI.

Model: _____ Serial #: _____ Price: \$ _____

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Model: _____ Serial #: _____ Price: \$ _____

Model: _____ Serial #: _____ Price: \$ _____

Model: _____ Serial #: _____ Price: \$ _____

RMA #: _____ Customer PO#: _____

Reason for Return: _____

DISCLOSURE OF KNOWN OR POTENTIAL CONTAMINANTS:

This is intended to refer to metals, electrolytes, etc. that are known to alter the electrical parameters of integrated circuits and can contaminate processing equipment, specifically including Copper, Cobalt, Gold, Silver and Dopants. I, the undersigned, attest that the above listed items have not contacted any substances that are known to present cross contamination risk to integrated circuit fabrication processing.

Laboratory Manager or Company official:

Print Name: _____ Print Title: _____

Company: _____

Address: _____

Phone: _____ FAX: _____

E-mail: _____

Signature: _____ Date: _____

PLEASE FAX BACK TO (408) 428-9555 – THANKS!

PLEASE REMEMBER THAT VLSI STANDARDS WILL REQUIRE THREE ITEMS IN OUR POSSESSION TO PROCESS YOUR ORDER:

1. THE CALIBRATION STANDARDS TO BE RECERTIFIED.
2. A COPY OF YOUR PURCHASE ORDER (WITH VALID PRICES).
3. A SIGNED COPY OF THE NON-CONTAMINATION DECLARATION.